

Questions on your Water/Sewer Bill –

If you have a question on your water/sewer bill pertaining to payment, please call the Treasurer's Office at 617-972-6450.

If you have a question regarding your usage, when your next bill will be received or a change of name or address for your bill, please call the Department of Public Works at 617-972-6420.

Address Change and/or a Name Change on a water/sewer bill requires the owner **listed on the water/sewer account** to go to Public Works with identification and fill out a form. If that is not possible to go to the DPW in person, a notarized letter stating the request will suffice.

Changing the name on a water/sewer account requires proof of ownership, i.e, a deed or a document naming the Trust and the trustee. This is a requirement of Public Works!